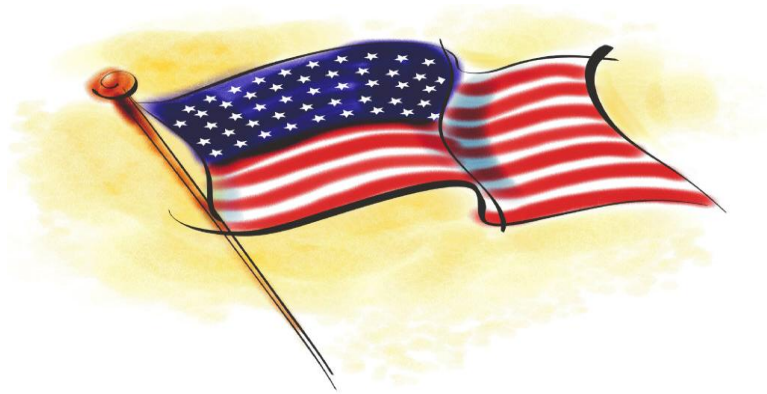


VETERAN/SPOUSE BENEFITS ACCESS



**Missouri Long-Term Care
Ombudsman Program**

Missouri State Long-Term Care Ombudsman
The Veteran/Spouse Benefits Access
Outline of Benefits Access

1. Make a list of all Veterans or spouse of deceased veteran in facility
 - a. Facility may have a list
 - b. Volunteers and staff may have to ask each resident
2. A. For residents who can be interviewed, inquire if they are interested in being recognized and/or having more information about potential Veteran's benefits i.e. metals lost, stolen or never received, pension benefits, prescription benefits, etc.

B. For residents who cannot be interviewed, the social services designee to assist with gathering the information (such as, facility sends a note to responsible parties; notice is included in billing statement; signs placed in facility, etc...)
3. Fill out Veteran Information sheet for each veteran and/or their spouse. Veterans or spouses of veterans may not remember exact dates or service ID numbers. At this point that information is not critical, we are just trying to facilitate connecting the VA representatives with interested veterans or their spouses. The branch of service is required information and signature of veteran, spouse or legal representative.
4. **The facility may mail the forms to Missouri Long-Term Care Ombudsman Program at P.O. Box 570, Jefferson City, MO 65102. The facility may make a copy for their records if so desired.**
5. Give the veteran/spouse the card and flag.
6. Provide Resident or their responsible party with phone number of MVC(Missouri Veterans Commission) Central Office phone number 1-573-751-3779. (Make sure the social services designee is given this information).
7. Ideas for future recognitions:
 - a. Plan an activity or mention in facility newsletter or local newspaper.
 - b. Contact local Veterans of Foreign Wars, Disabled American Veterans, American Legion, Masonic Lodge or other organizations to help pay tribute to veterans, on such dates as July 4th, Veterans Day, D-Day, Pearl Harbor, etc...
8. To appreciate hearing the war stories from veterans and spouses know how much they are appreciated through this tribute.
9. For more information, contact the Missouri Long-Term Care Ombudsman Office, 1-800-309-3282.

FAX: (573) 751-6499



Dear Ombudsman Volunteer,

Thank you for all that you do to assist residents.

The Long-Term Care Ombudsman Program has identified that there are many veterans and/or their spouses living in long-term care that have not applied for veteran's benefits. (This does not mean that all veterans have benefits coming to them, it means that there are identifiers out there that many veterans have not begun to claim the benefits owed to them.)

You are being asked to meet with the social worker or other designated facility person and determine which residents are veterans or spouses of veterans. Some facilities have already identified who these individuals (veterans/spouses) are – lucky you! Other facilities may have a list of the veterans but not the spouses.

Your mission is to help the facility designee identify veterans/spouses, fill out the forms and request that the facility mail the forms to our office: MO LTC Ombudsman Program, DHSS, P.O. Box 570, Jefferson City, MO 65102. The facility may want to make a copy of the forms for their records.

After the forms are received and reviewed by the state Ombudsman Program, the LTC Ombudsman Program will deliver the forms to the MVC (Missouri Veterans Commission) where they will be processed to see if the veteran or veteran spouse qualifies for benefits.

You are getting two packets. One packet is for the facility designee and the other is for you the volunteer ombudsman. The facility designee keeps their packet for future admissions or holidays such as Veterans Day, July 4th, etc.

You are also being given cards and flags. If you need additional materials, please contact your Regional Coordinator. Thanks again!

Sincerely,

Missouri Long-Term Care Ombudsman Program

st



Dear Social Worker or facility designee,

The Long-Term Care Ombudsman Program has found that many veterans and/or veteran spouses living in long-term care are missing benefits that the veterans program has to offer. In order to see if a veteran is eligible for benefits they first must be identified.

The Ombudsman Program has made a pledge to assist in identifying those veterans or their spouses living in facilities across Missouri. With your help, we hope to identify all the veterans and or spouses in this facility. For each veteran/spouse you and/or the Volunteer Ombudsman will interview each resident, fill out the Veteran Information Sheet and get the signature of the veteran, spouse or legal representative.

Please then mail the forms to our office: MO LTC Ombudsman Program, DHSS, P.O. Box 570, Jefferson City, MO 65102. We will see that the information is sent to the Missouri Veterans Commission (MVC). You are encouraged to keep a copy of all the forms.

The MVC will then check their records and see if there are any qualifying measures for these residents and or their spouses. Remember, a veteran can be both male and female. Example: army nurse or enlisted armed forces person.

Each veteran/spouse will receive a card of thanks and a small American flag.

Thank you for your assistance in helping to serve those who served our great country.

Sincerely,

The Missouri Long-Term Care Ombudsman Program and Volunteer Ombudsmen

st

*“...to care for him who shall have
borne the battle, and for his widow
and his orphan...”*

- Abraham Lincoln -



RESCISSION: VA Pamphlet
21-00-1, dated February 2004

VA Pamphlet 21-00-1
January 2006

OFFICIAL BUSINESS
Penalty for Private Use \$300

Veterans Benefits
Administration
Department of Veterans Affairs
Washington, DC 20420

A Summary Of VA Benefits

Putting Veterans First

VA
pledges to:

- ✓ Treat you with courtesy,
compassion and respect at all
times
- ✓ Communicate with you accurately,
completely and clearly
- ✓ Provide timely service to you
- ✓ Make our services accessible
to you
- ✓ Fully answer your questions and
concerns

About VA

We are the U.S. Department of Veterans Affairs, "**VA**" for short. We offer a wide range of benefits for our Nation's veterans, servicemembers, and their families.

What VA Offers

VA benefits and services are in these major categories:

- ☐ **Compensation**
- ☐ **Pension**
- ☐ **Health Care**
- ☐ **Vocational Rehabilitation & Employment**
- ☐ **Education & Training**
- ☐ **Home Loans**
- ☐ **Life Insurance**
- ☐ **Dependents & Survivors**
- ☐ **Burial**

Who Is Eligible

You may be eligible for VA benefits if you are:

- ☐ a veteran
- ☐ a veteran's dependent
- ☐ a surviving spouse, child or parent of a deceased veteran
- ☐ an active duty military servicemember
- ☐ a member of the Reserve or National Guard

Compensation

VA can pay you monthly compensation if you are at least 10% disabled as a result of your military service.

Pension

You can receive a monthly pension if you are a wartime veteran with limited income, and you are permanently and totally disabled **or** at least 65 years old.

Time Limits: There is no time limit to apply for Compensation and Pension benefits.

Health Care

VA provides a number of health care services.

- ☐ Hospital, outpatient medical, dental, pharmacy and prosthetic services
- ☐ Domiciliary, nursing home, and community-based residential care
- ☐ Sexual trauma counseling
- ☐ Specialized health care for women veterans
- ☐ Health and rehabilitation programs for homeless veterans
- ☐ Readjustment counseling
- ☐ Alcohol and drug dependency treatment
- ☐ Medical evaluation for disorders associated with military service in the Gulf War, or exposure to Agent Orange, radiation, and other environmental hazards

Combat Veterans - VA will provide combat veterans free medical care for any illness possibly associated with service during a period of hostility for two years from the veteran's release from active duty.

Vocational Rehabilitation & Employment

VA can help veterans with service-connected disabilities prepare for, find and keep suitable employment. For veterans with serious service-connected disabilities, VA also offers services to improve their ability to live as independently as possible. Some of the services VA provides are:

- ☐ **Job Search:** Assistance in finding and maintaining suitable employment.
- ☐ **Vocational Evaluation:** An evaluation of abilities, skills, interests, and needs.
- ☐ **Career Exploration:** Vocational counseling and planning.
- ☐ **Vocational Training:** If needed, training such as on-the-job and non-paid work experience.
- ☐ **Education Training:** If needed, education training to accomplish the rehabilitation goal.
- ☐ **Rehabilitation Service:** Supportive rehabilitation and counseling services.

Time Limits: You generally have 12 years from the date VA informs you in writing that you have at least a 10% rating for a service-connected disability.

Education & Training

VA pays benefits to eligible veterans, reservists, and active duty servicemembers while they are in an approved education or training program. Based on the type of military service, benefit programs are:

- ☐ **Active Duty Service:** Persons who first entered active duty after June 30, 1985, are generally eligible under the Montgomery GI Bill (Chapter 30). Those who entered active duty for the first time after December 31, 1976, and before July 1, 1985, are generally eligible under the Veterans Educational Assistance Program (VEAP).
- ☐ **Reserve/Guard Service:** Benefits are available to Reserve and National Guard members under [a] the Montgomery GI Bill (Chapter 1606) who signed a six-year commitment with a reserve unit after June 30, 1985, and remain actively drilling and in good standing with their unit, and [b] the Reserve Educational Assistance Program (Chapter 1607) who were activated under Federal authority for a contingency operation and served 90 continuous days or more after September 11, 2001.

Time Limits: Generally, *veterans* have 10 years from the date they were last released from active duty to use their education and training benefits, and *Reserve and National Guard members* have 14 years from the date they became eligible for the program unless they leave the Selected Reserves before completing their obligation.

Home Loans

VA offers a number of home loan services to eligible veterans, some military personnel, and certain surviving spouses.

- ☐ **Guaranteed Loans:** VA can guarantee part of a loan from a private lender to help you buy a home, a manufactured home, a lot for a manufactured home, or certain types of condominiums. VA also guarantees loans for building, repairing, and improving homes.

- ☐ **Refinancing Loans:** If you have a VA mortgage, VA can help you refinance your loan at a lower interest rate. You may also refinance a non-VA loan.
- ☐ **Special Grants:** Certain disabled veterans and military personnel can receive grants to adapt or acquire housing suitable for their needs.

Time Limits: There is no time limit for a VA home loan.

Life Insurance

Servicemembers' Group Life Insurance (SGLI) is low-cost term life insurance for servicemembers and reservists. Coverage of up to \$400,000 begins when you enter the service. Generally, it expires 120 days after you leave the service.

Traumatic SGLI is automatically included in SGLI and provides for payment up to \$100,000 for servicemembers who lose limbs or incur other serious injuries.

Veterans Group Life Insurance (VGLI) is renewable term life insurance for veterans who want to convert their SGLI up to an amount not to exceed the coverage you had when you separated from service. You must apply within one year from separation from service.

Service-Disabled Veterans Insurance, also called "**RH**" Insurance, is for service-connected veterans. Coverage is \$10,000. You may be eligible for a \$20,000 supplemental policy if you are totally disabled. You must apply for RH within two years of being rated service connected by VA.

Dependents & Survivors

Dependency and Indemnity Compensation (DIC) is payable to certain survivors of:

- ☐ Servicemembers who died on active duty
- ☐ Veterans who died from service-related disabilities
- ☐ Certain veterans who were being paid 100% VA disability compensation at time of death.

Death Pension is payable to some surviving spouses and children of deceased wartime veterans. The benefit is based on financial need.

Parents' DIC is payable to some surviving parents. The benefit is based on financial need.

VA Civilian Health and Medical Program (CHAMPVA) shares the cost of medical services for eligible dependents and survivors of certain veterans.

Dependents & Survivors Education & Training: Some family members of disabled or deceased veterans are eligible for education and training benefits.

Home Loans: Certain surviving spouses may be eligible for this benefit.

Time Limits: For education and training benefits, spouses and surviving spouses have 10 years from the date VA first finds them eligible, and surviving spouses of servicemembers who died while on active duty have 20 years. Children are eligible from age 18 to 26. These time limits can sometimes be extended. There are no time limits to apply for the other benefits described above.

Burial

VA offers certain benefits and services to honor our Nation's deceased veterans.

- ☐ **Headstones and Markers:** VA can furnish a monument to mark the unmarked grave of an eligible veteran.
- ☐ **Presidential Memorial Certificate (PMC):** VA can provide a PMC for eligible recipients.
- ☐ **Burial Flag:** VA can provide an American flag to drape an eligible veteran's casket.
- ☐ **Reimbursement of Burial Expenses:** Generally, VA can pay a burial allowance of \$2,000 for veterans who die of service-related causes. For certain other veterans, VA can pay \$300 for burial and funeral expenses and \$300 for a burial plot.
- ☐ **Burial in a VA National Cemetery:** Most veterans and some dependents can be buried in a VA national cemetery.

Time Limits: There is no time limit to claim reimbursement of burial expenses for a service-related death. In other cases, claims must be filed within two years of the veteran's burial.

Toll-Free Service

Benefits Information & Assistance

For more information about specific benefits, visit the nearest VA regional office or call

1-800-827-1000

Special Toll-Free Numbers

Health Care	877-222-8387
Education & Training	888-442-4551
VA Life Insurance	800-669-8477
Office of SGLI	800-419-1473
CHAMPVA	800-733-8387
Helpline (Agent Orange & Gulf War)	800-749-8387
Direct Deposit	877-838-2778
Headstones (<i>status of claims only</i>)	800-697-6947
Telecommunication	
Device for Deaf (TDD)	800-829-4833

Internet

For detailed information about all VA benefits and services, visit

www.va.gov

Survivors. Information specific to survivors is available. Select "Benefits," then "Survivors' Benefits."

Applications. Apply for Compensation, Pension, Health Care, Education, or Vocational Rehabilitation & Employment benefits by selecting "Apply Online."

Inquiries. A "Contact VA" link is available for e-mail inquiries.

Service Classification

Qualification for VA benefits purposes may include active duty, any period of active duty for training which the individual concerned was disabled or died from a disease or injury incurred in or aggravated in the line of duty, and any period of inactive duty training during which the individual concerned was disabled or died from an injury incurred in or aggravated in the line of duty in the Army, Air Force, Navy, Marine Corps and Coast Guard; attendance at service academies; Merchant Marine seamen; and, full-time duty as commissioned officer of the Public Health Service or National Oceanic and Atmospheric Administration.

Periods of Service:

A. Wartime Service:

1. **Civil War:** April 12, 1861 through May 26, 1865 (including person who served in the forces of the confederate States of America).
2. **Indian Wars:** January 1, 1817 through December 31, 1898. Service must have been rendered with the U.S. military Forces against Indian Tribes or Nations.
3. **Spanish American War:** April 21, 1898 through July 4, 1902, including the Philippine Insurrection and the Boxer Rebellion. For persons engaged in the Moro Province hostilities, the ending date is July 15, 1903.
4. **Mexican border Period:** May 9, 1916 through April 5, 1917 in case of a veteran who served at least one day or more in Mexico, on the borders thereof, or in the waters adjacent thereto.
5. **World War I:** April 6, 1917 through November 11, 1918 and extended to April 1, 1920 for those who served in Russia. Service after November 11, 1918 through July 1, 1921 qualifies for benefits purposes if active duty was performed any period during the basic World War I period.
6. **World War II:** December 7, 1941 through December 31, 1946, inclusive. If the veteran was in the service on December 31, 1946, continuous service before July 26, 1947, is considered World War II service.
7. **Korean Conflict:** June 27, 1950 through January 31, 1955 inclusive.
8. **Vietnam Era:** February 28, 1961 through May 7, 1975 inclusive, in the case of a veteran who physically served in the Republic of Vietnam during that period. The period beginning on August 5, 1964 and ending on May 7, 1975, inclusive, in all other cases.
9. **Persian Gulf:** (operation Desert Shield or Desert Storm) August 2, 1990 through a date yet to be determined by presidential Proclamation or law. This applies to active to date.

- B. **Peacetime Service:** All service other than wartime service as classified in subsection A above.

U.S. DEPARTMENT OF VETERANS AFFAIR TOLL FREE NUMBERS FOR CONTACTING VA

The VA provides toll free numbers for Veterans to obtain information about benefits.

The VA Benefits: 1-800-827-1000

- Burial
- Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) - Service Connected Compensation
- Death Pension
- Dependency Indemnity Compensation
- Direct Deposit
- Directions to VA benefits Regional Offices
- Disability Pension
- Education
- Home Loan Guaranty
- Life Insurance
- Medical Care
- Vocational Rehabilitation and Employment

- Education (GI Bill): 1-888-442-4551
- Health Care Benefits: 1-877-222-8387
- Income Verification and Means Testing: 1-800-929-83-87
- Life Insurance: 1-800-669-8477
- Mammography Helpline: 1-888-492-7844
- Special Issues – Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing 1-800-749-8387
- Status of Headstones and Markers: 1-800-697-6947
- Telecommunications Device for the Deaf (TDD): 1-800-829-4833

Important Phone Numbers and Web Addresses

[Index - List of chapters](#)

Links to topics on this page:

[Important Phone Numbers](#) / [Web Addresses](#)

Important Phone Numbers Program	Phone Number
VA Benefits	1-800-827-1000
Health Care	1-877-222-8387
Education	1-888-442-4551
Life Insurance	1-800-669-8477
Debt Management	1-800-827-0648
Mammography Hotline	1-888-492-7844
Telecommunication Device for the Deaf (TDD)	1-800-829-4833
CHAMPVA	1-800-733-8387
Headstones and Markers	1-800-697-6947
Special Health Issues: Gulf War, Agent Orange, Project 112/Shad	1-800-749-8387

Web Addresses Activity	Internet Address
VA Home Page	http://www.va.gov
VA Health Care	http://www.va.gov/health/
Returning Veterans	http://www.seamlesstransition.va.gov/
Survivor Benefits	http://www.vba.va.gov/survivors/index.htm
VA Facilities	www.va.gov/directory/guide/home.asp
VA Forms	http://www.va.gov/vaforms/
VA Benefit Payment Rates	http://www.vba.va.gov/bln/21/Rates/
Education Benefits	http://www.gibill.va.gov/
Home Loan Guaranty	http://www.homeloans.va.gov/
Life Insurance	http://www.insurance.va.gov/
Vocational Rehabilitation	http://www.vba.va.gov/bln/vre/index.htm
Burial and Memorial Benefits	http://www.cem.va.gov/
Veterans Employment and Training	http://www.dol.gov/vets/
Federal Jobs	http://www.usajobs.opm.gov/
Veterans Preference	http://www.opm.gov/veterans/index.asp
Military Records	http://www.archives.gov/st-louis/military-personnel/
Department of Defense	http://www.defenselink.mil/
Missouri Veterans Commission	http://www.mvc.dps.mo.gov

Veterans Service Organizations - View by Chartered Organizations

Chartered*	Chartered (By Location)	Non Chartered	State and Local	All
------------	---	-------------------------------	---------------------------------	---------------------

* Organizations Chartered by Congress and/or Recognized by VA for Claim Representation

[Air Force Sergeants Association](#)

[American Defenders of Bataan and Corregidor](#)

[American Ex-Prisoners of War](#)

[American GI Forum of the United States](#)

[American Gold Star Mothers, Inc.](#)

[American Legion](#)

[American Red Cross](#)

[American War Mothers](#)

[AMVETS](#)

[Armed Forces Services Corporation](#)

[Army and Navy Union, USA, Inc.](#)

[Blinded Veterans Association](#)

[Blue Star Mothers of America, Inc.](#)

[Catholic War Veterans, USA, Inc.](#)

[Congressional Medal of Honor Society of the United States of America](#)

[Disabled American Veterans](#)

[Fleet Reserve Association](#)

[Gold Star Wives of America, Inc.](#)

[Italian American War Veterans of the USA](#)

[Jewish War Veterans of the USA](#)

[Legion of Valor of the USA, Inc.](#)

[Marine Corps League](#)

[Military Chaplains Association of the United States of America](#)

[Military Order of the Purple Heart of the U.S.A., Inc.](#)

[Military Order of the World Wars](#)

[National Amputation Foundation, Inc.](#)

[National Association for Black Veterans, Inc.](#)

[National Association of County Veterans Service Officers, Inc.](#)

[National Association of State Directors of Veterans Affairs \(NASDVA\)](#)

[National Veterans Legal Services Program](#)

[Navy Club of the United States of America](#)

[Navy Mutual Aid Association](#)

[Non Commissioned Officers Association](#)

[Paralyzed Veterans of America](#)

[Pearl Harbor Survivors Association, Inc.](#)

[Polish Legion of American Veterans, USA](#)

[Swords to Plowshares: Veterans Rights Organization](#)

[The Retired Enlisted Association](#)

[United Spinal Association](#)

[US Submarine Veterans of World War II](#)

[Veterans Assistance Foundation, Inc.](#)

[Veterans of Foreign Wars of the United States](#)

[Veterans of the Vietnam War, Inc./Vets. Coalition](#)

[Veterans of World War I of the USA, Inc.](#)

[Vietnam Veterans of America](#)

[Women`s Army Corps Veterans Association](#)

For Benefits questions, [contact the VA](#)

For web site technical issues, please send your comments to vsoweb@va.gov.

Veteran's Home Information

St. James

St. James is the site of the first state veterans home. It was originally opened in 1896 by the Women's Relief Corps Soldier's Home Association, and was deeded to the State of Missouri in 1897. A new, 150 bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the Home. St. James is proud of its tradition of providing quality care for our heroes.

Cape Girardeau

Serving veterans in southeastern Missouri, the 150-bed veterans home at Cape Girardeau was opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fund-raising drive led by the American Legion and its auxiliaries.

St. Louis

Missouri's fifth veterans home, a 300-bed facility, is located in Bellefontaine Neighbors, off highways I-270 and 367 in St. Louis County. The home opened in November 1993. On the grounds of this veterans' home are reminders of the military service and sacrifice by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

Mt. Vernon

In June of 2004 a new state of the art 200 bed facility was opened on Hickory Street in Mount Vernon. The Missouri Veterans Home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The Home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

Mexico

As the state's third veterans' home, the Mexico facility was opened in 1985, and serves the north-central area of the state. The 150-bed home features a large, open mall containing dining rooms, lounges, a library, recreation and therapy areas, a general store, and medical and administrative offices. An outdoor walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico Home.

Warrensburg

This 200-bed facility was dedicated July 14, 2000 as the Commission's seventh veterans home. The first resident was admitted September 26, 2000. The design for the Warrensburg and Cameron facilities is identical. The facilities are divided into five sections. Sections A, B, and C are each 50-bed long-term skilled nursing care units. Section D is a 50-bed dementia unit, which contains its own dining room, activity area and enclosed courtyard. Section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

Cameron

This 200-bed facility is the Commission's sixth Veterans home and is located on a 20-acre site donated by the City of Cameron. The home held its dedication ceremony February 4, 2000 and admitted its first resident April 3, 2000.

VA Facilities in Missouri

Missouri Veterans Benefits Awareness Call-Line 1-866-VET-INFO (838-4636)

Veterans Health Administration - VISN Offices

Station ID	Facility	Address	Phone
10N15	VISN 15: VA Heartland Network	1201 Walnut St, Suite 800 Kansas City, MO 64106	(816) 701-3000

Veterans Health Administration - VISN 15: VA Heartland Network

Station ID	Facility	Address	Phone
589GB	Belton Clinic	17140 Bel-Ray Pl. Belton, MO 64012	816-922-2161
589GZ	Cameron Clinic	1111 Euclid Dr Cameron, MO 64429	(816) 922-2500 ext. 54251
657A4	Cape Girardeau Clinic	2420 Veterans Memorial Dr Cape Girardeau, MO 63701	573-339-0909
0400	Central Vet Center	1 Jefferson Barracks Drive Building 50, Room 2N52 St. Louis, MO 63125	(314) 894-5717
657GI	Farmington Clinic	1580 W. Columbia St Farmington, MO 63640	573-760-1365
589gf	Ft. Leonard Wood Clinic	126 Missouri Ave. Box 1239 Ft. Leonard Wood, MO 65473	573-329-8305
589A4	Harry S. Truman Memorial	800 Hospital Drive Columbia, MO 65201-5297	(573) 814-6000 or (800) 349-8262
657A4	John J. Pershing VA Medical Center	1500 N. Westwood Blvd. Poplar Bluff, MO 63901	(573) 686-4151
589	Kansas City VA Medical Center	4801 Linwood Boulevard Kansas City, MO 64128	(816) 861-4700 or (800) 525-1483

VA Facilities in Missouri

0408	Kansas City Vet Center	301 East Armour Blvd Suite 305 City, MO 64111	Kansas	(816)-753-1866
589GH	Lake of the Ozarks Clinic	246 E Highway 54 65020	Camdenton, MO	(573) 317-1150
589GX	Mexico VA Clinic / Missouri Veterans Home	One Veterans Drive 65265	Mexico, MO	(573) 581-9630
657DY	Missouri Veterans Clinic	10600 Lewis and Clark Blvd MO 63136	St. Louis,	314-286-6988
589GD	Nevada Clinic	322 South Prewitt 64772	Nevada, MO	417-448-8905
589a4	North East Missouri Health Council	1108 East Patterson, Suite 9 MO 63501	Kirksville,	660-627-8387
657GN	Salem Clinic	Hwy 72 North 65560	Salem, MO	(573) 729-6626 OR 1-888-557-8262
657GD	St. Charles Clinic	#7 Jason Ct. 63304	St. Charles, MO	314-286-6988
589GY	St. James VA Clinic / Missouri Veterans Home	620 N. Jefferson 1999	St. James, MO	(573) 265-0448
589GI	St. Joseph Clinic	1314 North 36TH STREET SUITE A ST.JOSEPH, MO 64506		1-800-952-8387 ext 56925
657A0	St. Louis VA Medical Center - Jefferson Barracks Division	1 Jefferson Barracks Drive MO 63125	Saint Louis,	314-652-4100 or (800) 228-5459

VA Facilities in Missouri

57	St. Louis VA Medical Center - John Cochran Division	915 North Grand Blvd. Saint Louis, MO 63106	314-652-4100/800-228-5459
----	---	---	---------------------------

14	St. Louis Vet Center	2901 Olive St. Louis, MO 63103	(314)-531-5355
----	--------------------------------------	--------------------------------	----------------

9G1	Warrensburg Clinic	1300 Veterans Drive Warrensburg, MO 64093	(816) 922-2500 ext. 54281
-----	------------------------------------	--	---------------------------

7A4	West Plains Clinic	1211 Missouri Ave West Plains, MO 65775	417-257-2454
-----	------------------------------------	---	--------------

Veterans Health Administration - VISN 16: South Central VA Health Care Network

ation ID	Facility	Address	Phone
4BY	Gene Taylor CBOC	600 N Main Mt Vernon, MO 65712	(417) 466-4000

Veterans Benefits Administration - Central Area Office

ation ID	Facility	Address	Phone
1	St. Louis Regional Office	400 South, 18th Street St. Louis, MO 63103	1 (800) 827 1000
6	VA Records Management Center	4300 Goodfellow Blvd., Bldg. 104N St. Louis, MO 63120	314-538-4500

National Cemetery Administration - Indianapolis Memorial Service Network

ation ID	Facility	Address	Phone
2	Jefferson Barracks National Cemetery	2900 Sheridan Road St. Louis, MO 63125	314 260 8691
3	Jefferson City National Cemetery	1024 E. McCarty Street Jefferson City, MO 65101	314 260 8691
9	Springfield National Cemetery	1702 East Seminole Street Springfield, MO 65804	417 881 9499



MISSOURI STATE LONG-TERM CARE OMBUDSMAN
VETERAN/SPOUSE BENEFIT ACCESS
REQUEST FOR MILITARY RECORDS

DATE OF APPLICATION

LIVING

DECEASED

VETERAN INFORMATION

LAST NAME

FIRST NAME

BRANCH OF SERVICE (REQUIRED)

DATES OF SERVICE

SERVICE ID

SOCIAL SECURITY NUMBER

DATE OF BIRTH

TELEPHONE NUMBER

IS VETERAN SERVICE CONNECTED?

☐ YES ☐ NO

IS VETERAN RECEIVING BENEFITS FROM VA?

☐ YES ☐ NO

FACILITY NAME AND ADDRESS

FACILITY NAME

STREET

CITY

STATE

ZIP CODE

VETERAN'S SPOUSE

LAST NAME

FIRST NAME

LIVING

DECEASED

FACILITY SOCIAL WORKER

LAST NAME

FIRST NAME

CONTACT PERSON (IF OTHER THAN VETERAN)

LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP CODE

RELATIONSHIP TO VETERAN

TELEPHONE NUMBER

I WOULD BE INTERESTED IN FINDING OUT MORE INFORMATION ABOUT BENEFITS AVAILABLE TO ME AS A VETERAN.

☐ YES ☐ NO

COMMENTS (EXAMPLE: WAS VETERAN INJURED OR WORKED WITH CHEMICAL AGENTS, OR PARATROOPER, ETC., DURING SERVICE)

SIGNATURE

DATE

SIGNATURE (VETERAN, SPOUSE OR LEGAL REPRESENTATIVE)